

## Adobe Product Installation Guide

### Before Installation

1. Be sure to uninstall all Adobe product with Creative Cloud Cleaner tool before installation. For more information:  
<https://cc.kmutt.ac.th/en/CleanerTool.html>
2. Remove Acrobat Pro by uninstall in Control Panel (for Windows) or Move to Trash (for macOS).
3. Delete "**ServiceConfig.xml**" file.

#### Windows

This PC > Local Disk (C:) > Program Files (x86) > Common Files > Adobe > OOBE > Configs, select "**ServiceConfig.xml**" file, right click and choose delete.

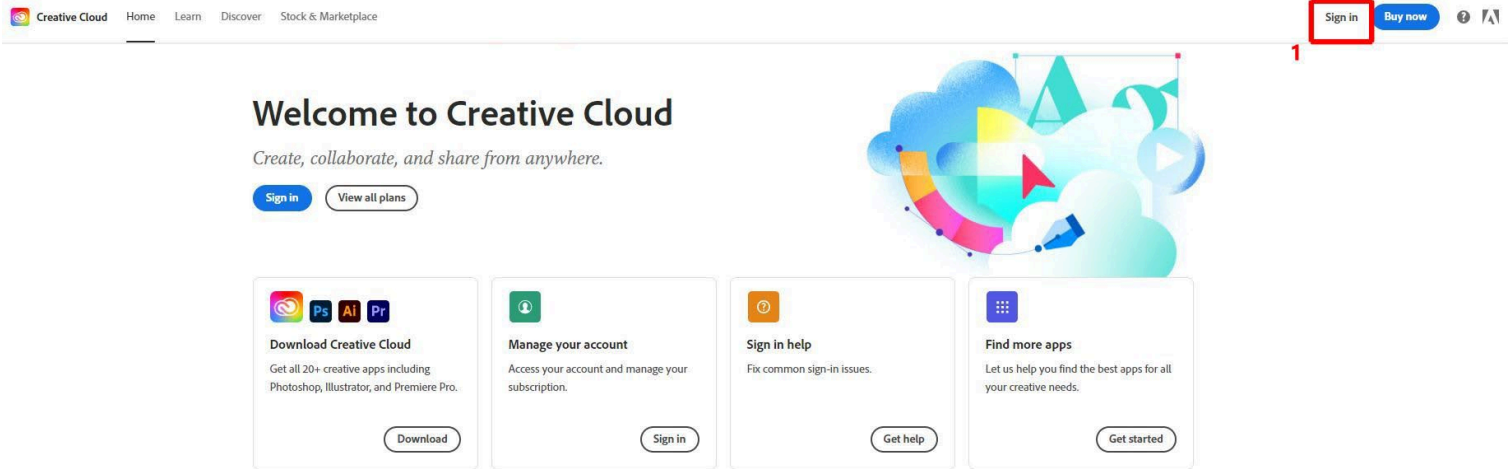
#### macOS

Finder > Go > Go to Folder > insert: /Library/Application Support/adobe/oobe/configs > press enter > right click at "**ServiceConfig.xml**" file > move to trash.

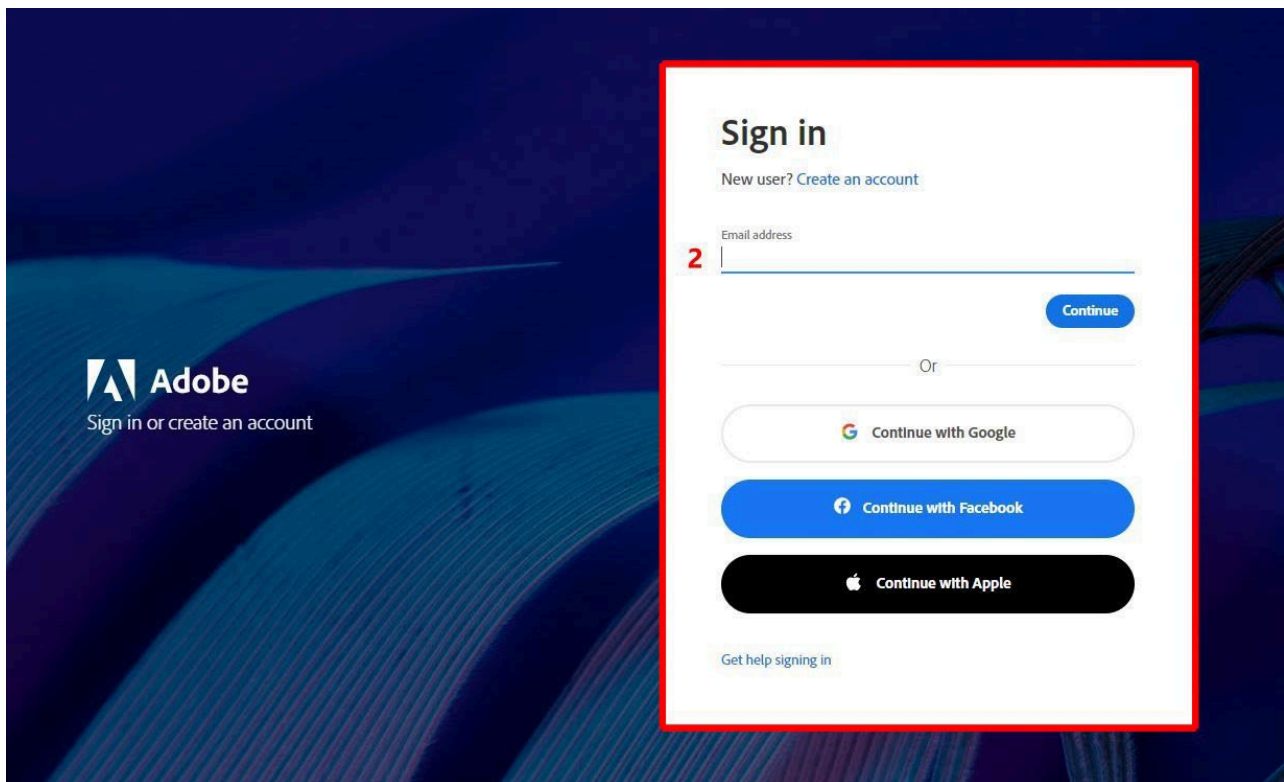
4. Then restart your device.

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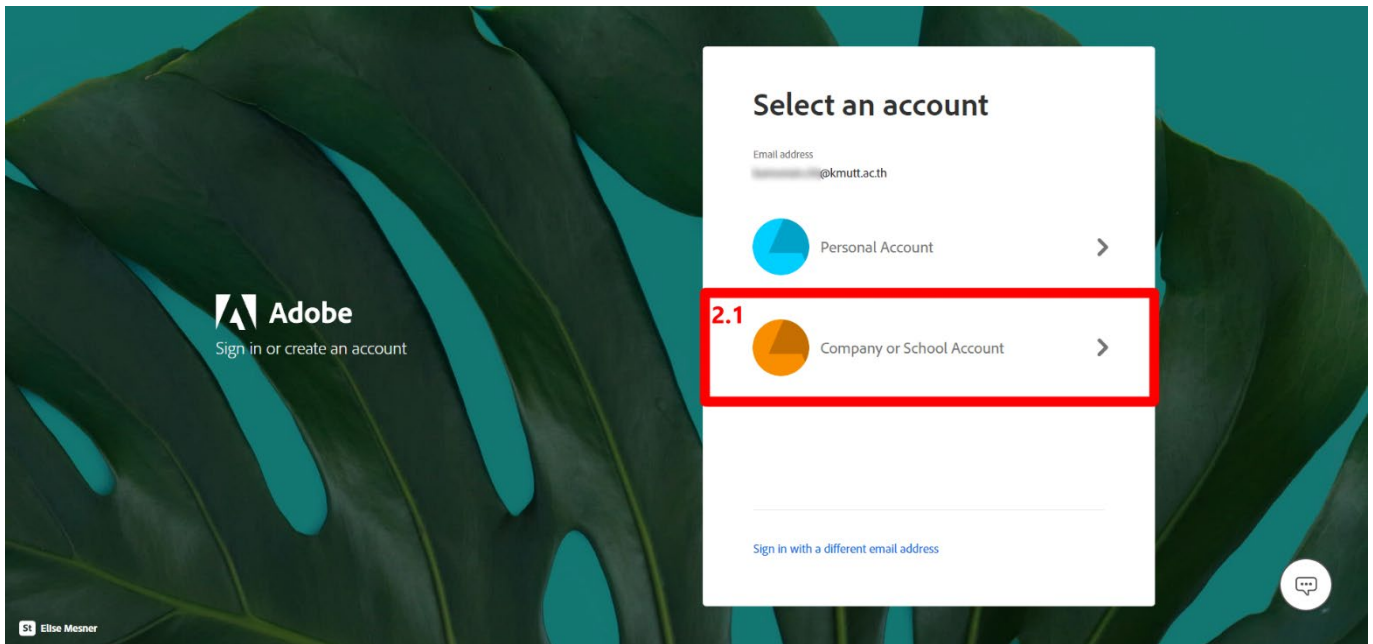
1. Enter website: <https://creativecloud.adobe.com/>, Click Sign in



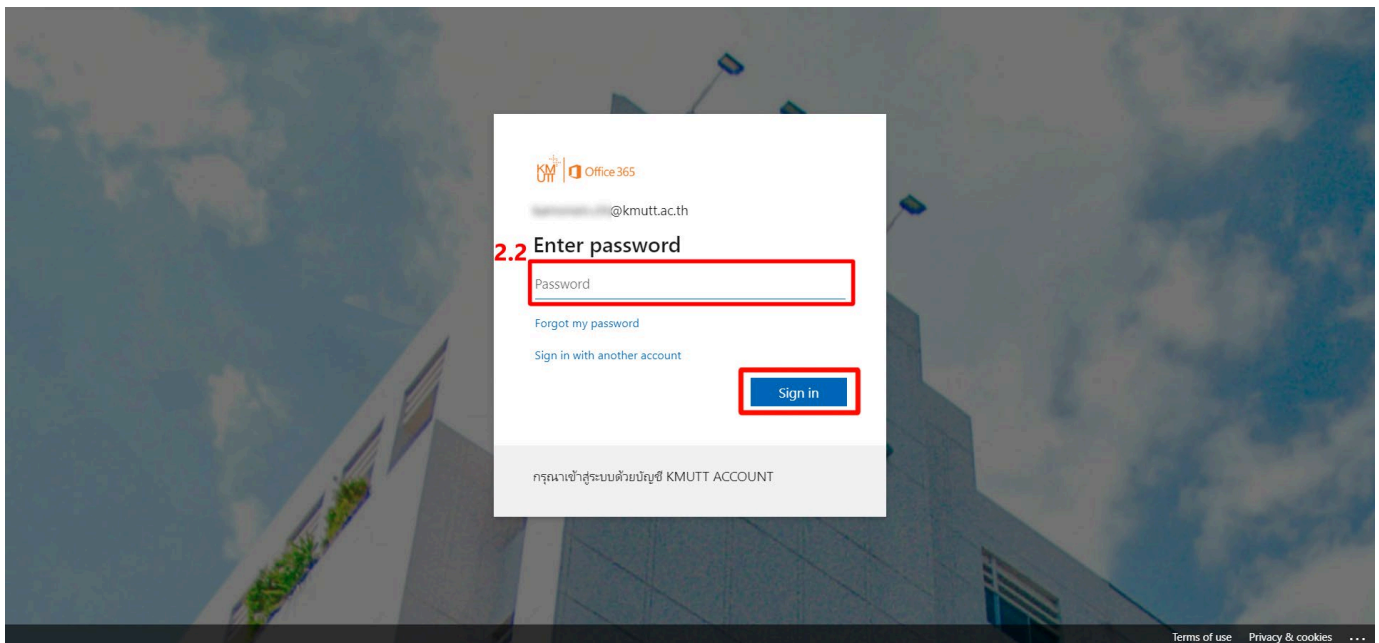
2. Sign in



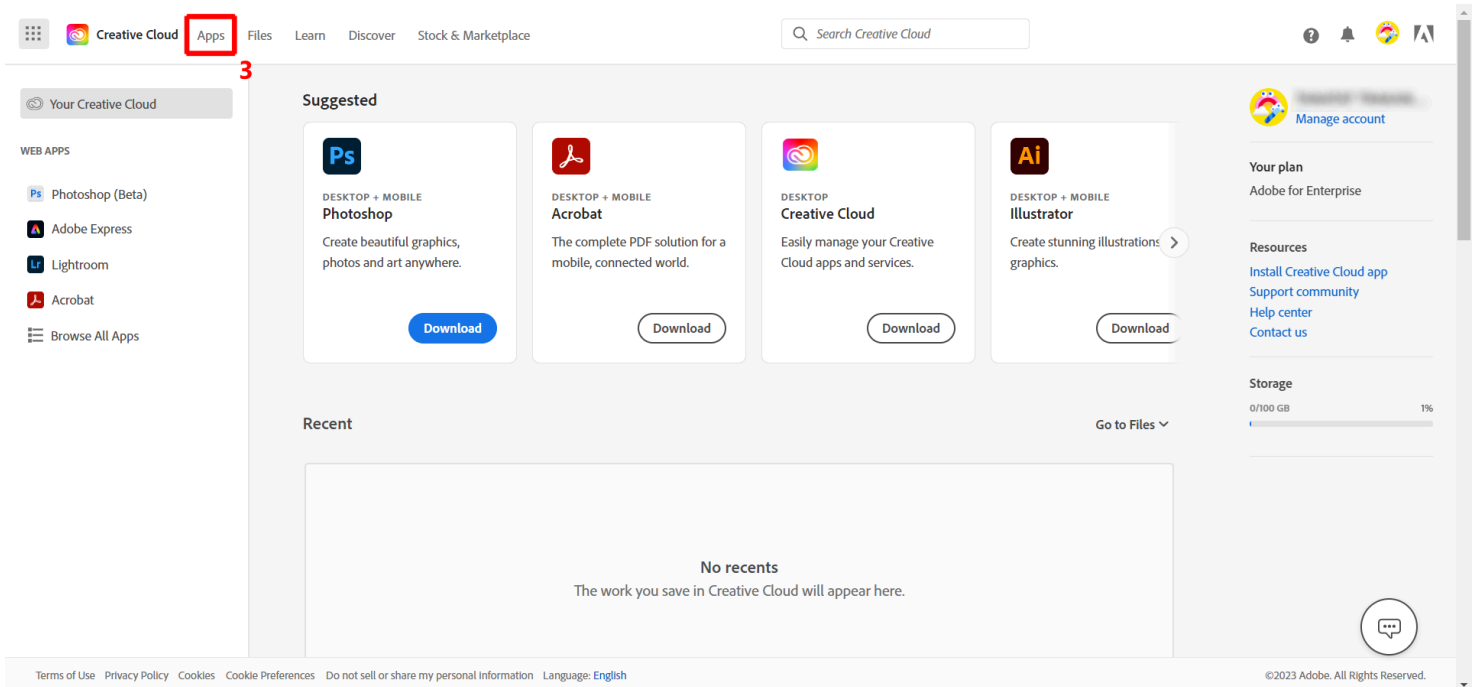
2.1 In case you have logged in your Kmutt account before, Click “Company or School Account”



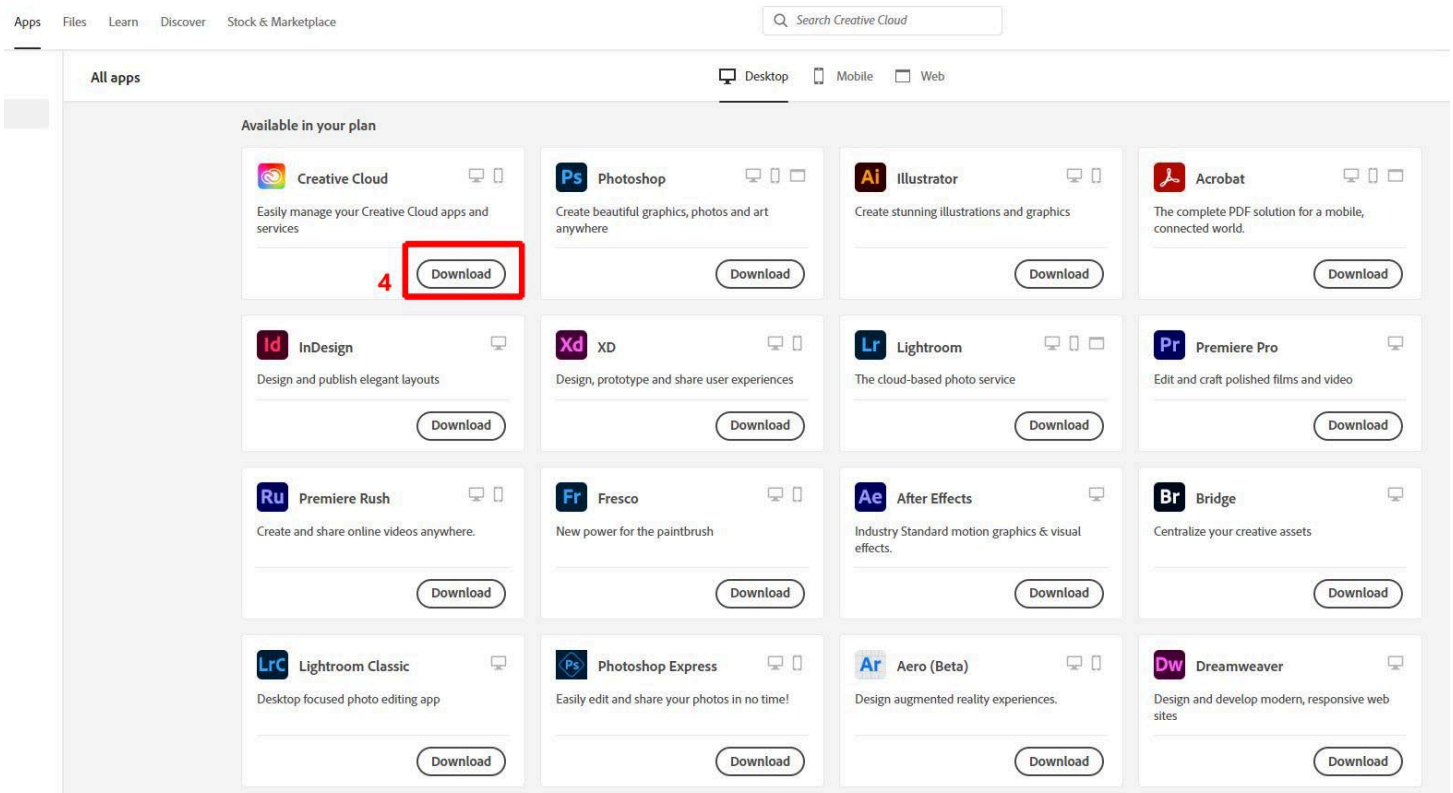
2.2 Insert your Email password and Sign in



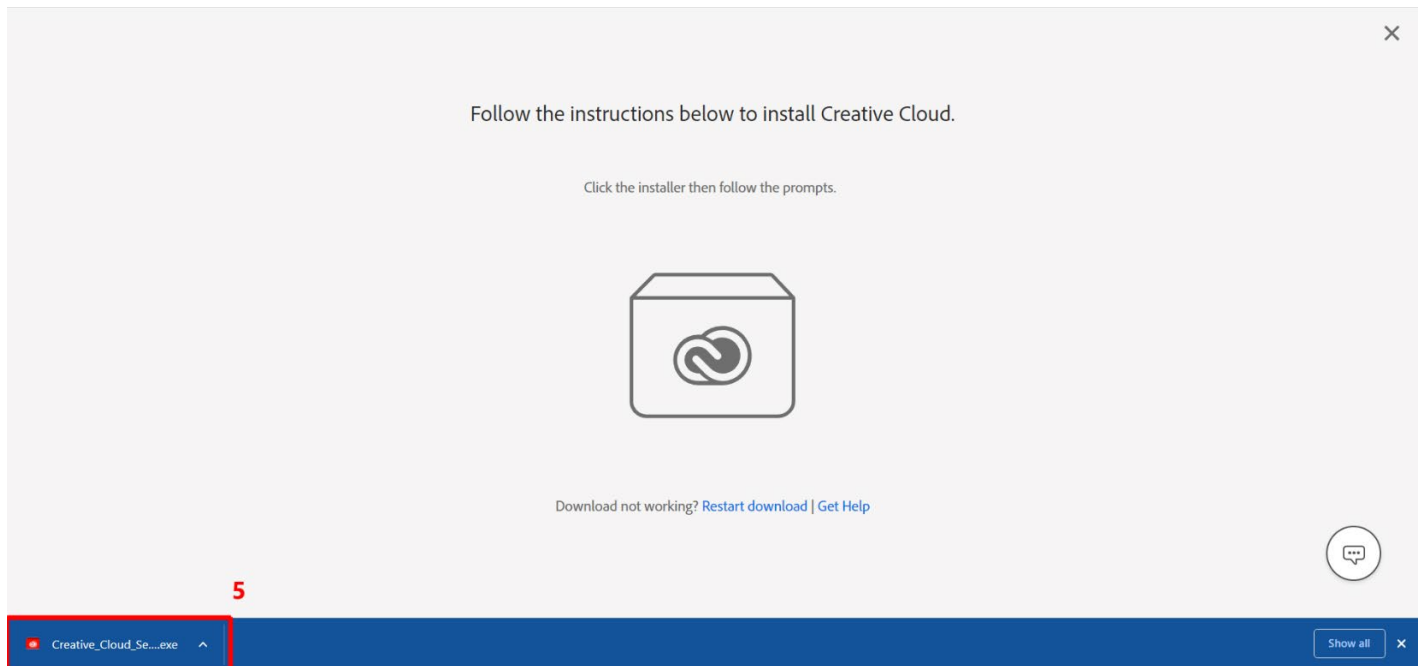
### 3. Click “Apps” to see the available apps



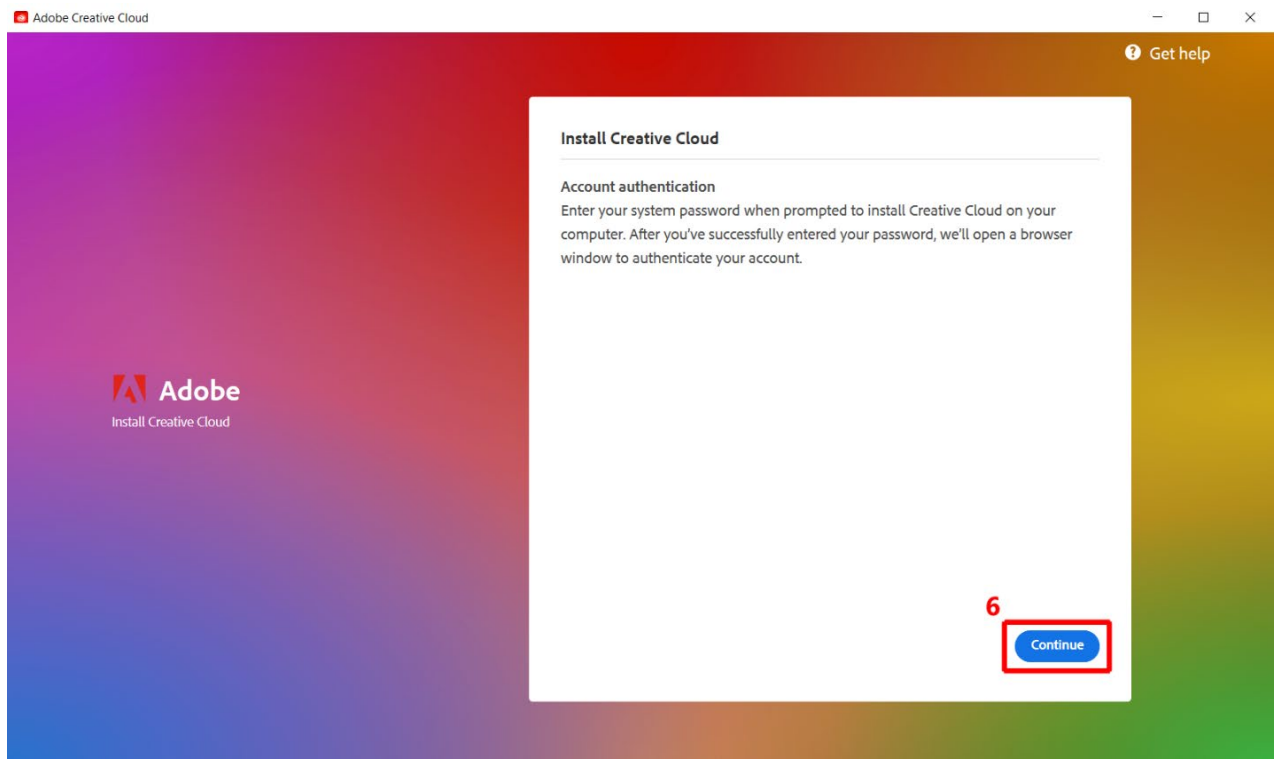
### 4. Click Download at your wanted apps (In this guide Adobe Creative Cloud is the example)



## 5. Click .exe to start the installation



## 6. Click Continue



7. Click Done to finish the installation.

